

JAGIC Online User Guide

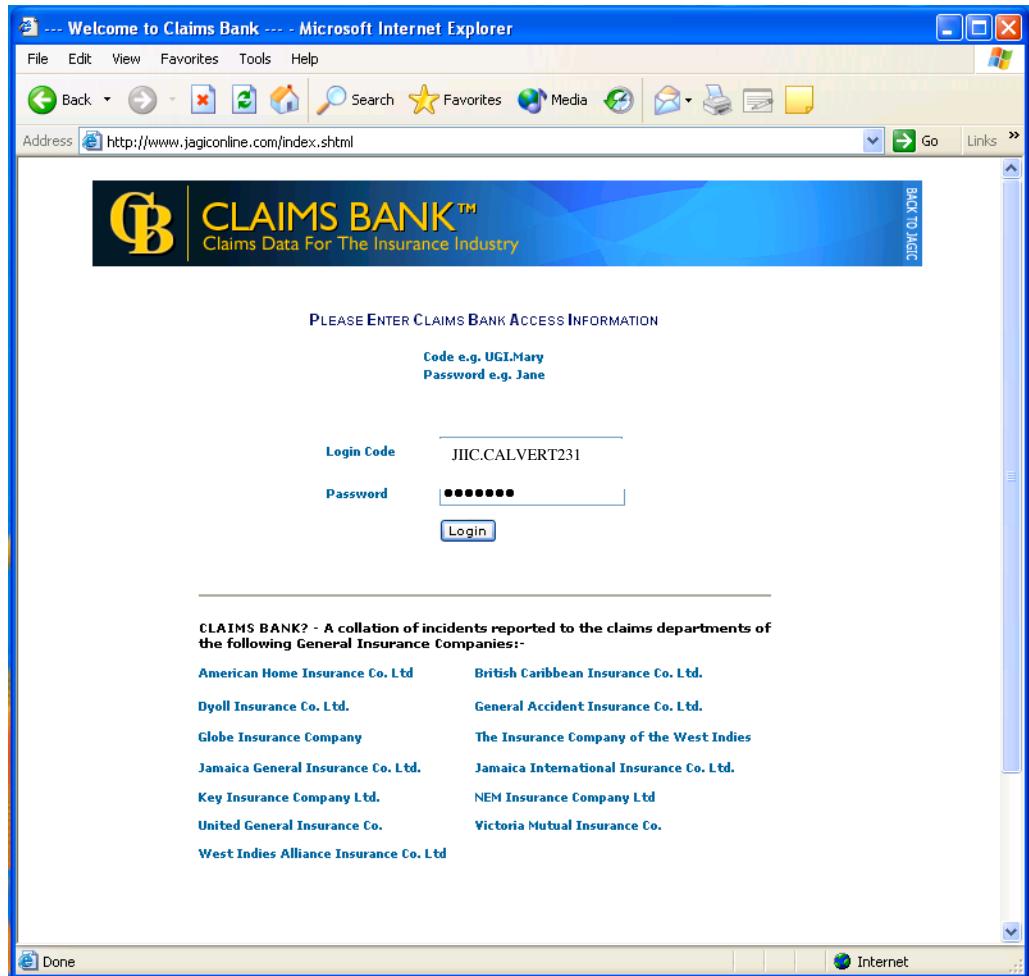
Using Claims Bank

Access to ClaimsBank™ is gained through JAGIC's website, which can be found at www.jagiconline.com.

This presents the user with the following webpage.



To gain secure access to the systems click on this link "LOGIN". This displays the login screen, see next page.



It is here that the user will enter the user name and password as supplied by JAGIC.

The user name must be prefixed by the assigned insurance company code, in the case of Jamaica International Insurance Co. (JIIC); the assigned usernames will be prefixed by 'JIIC.'. (See example above).

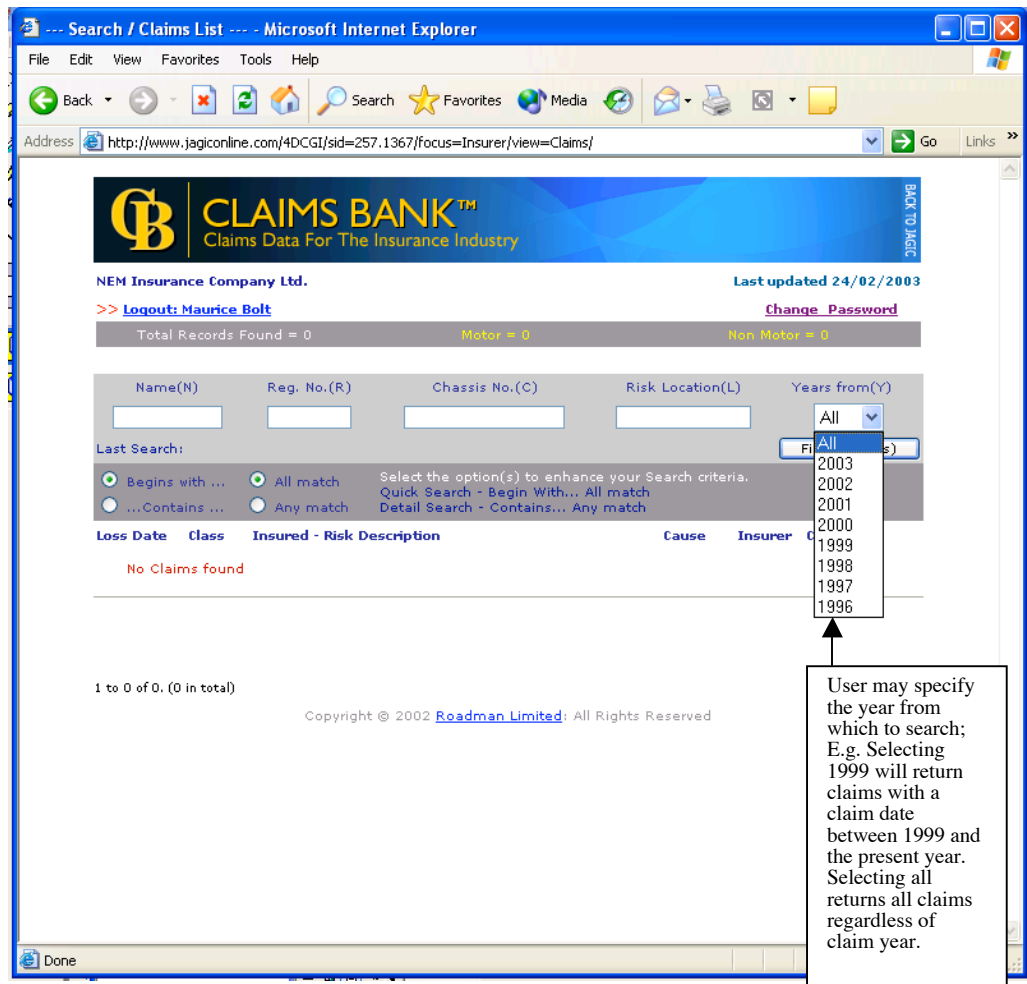
If a valid username and password combination is entered, the main query page is displayed as shown below.



All queries of the Claims Bank system will be done from this page. The possible fields on which a user may execute a search are as follows:

- **Name** – Specify the name of the person whose claim history you would like to view.
- **Reg. No.** – Used to search the database for a claim history by the registration number of the vehicle involved.
- **Chassis No.** – Search by chassis number of vehicle involved in a claim.
- **Risk Location** – Address of the risk involved, usually used for non-motor risks.
- **Year** – Year from which to search (see below for details).

See advanced search features below.



Claims Bank supports advanced searches. A user may specify the following:

- **Begins with...** - [Default] Searches the database for entries beginning with the value entered, for instance, selecting this option searching for the name 'Bolt' may return 'Bolt' and 'Bolton'.
- **...Contains...** - Searches the database for entries with the value entered embedded within the search field, e.g. selecting this option and searching for 'Daniel' may return 'Daniel' and 'MacDaniel'.
- **All Match** - [Default] Records returned when this query option is selected will match all the search fields entered.
- **Any Match** - Records returned for this query option will match any of the search fields entered.

Search / Claims List - Microsoft Internet Explorer

Address: .com/4DCGI/sid=257.1367/focus=Insurer/view=claimslst/?claimant=bolt&years=1997&comparison=begin&condition=and



CLAIMS BANK™
Claims Data For The Insurance Industry

BACK TO MAGIC

NEM Insurance Company Ltd. Last updated 24/02/2003

>> [Logout: Maurice Bolt](#) [Change Password](#)

Total Claims Found = 3 Motor = 2 Non Motor = 1

Name(N)	Reg. No.(R)	Chassis No.(C)	Risk Location(L)	Years from(Y)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	All <input type="button" value="v"/>

Last Search Request: Y= From 1997; ; N= bolt

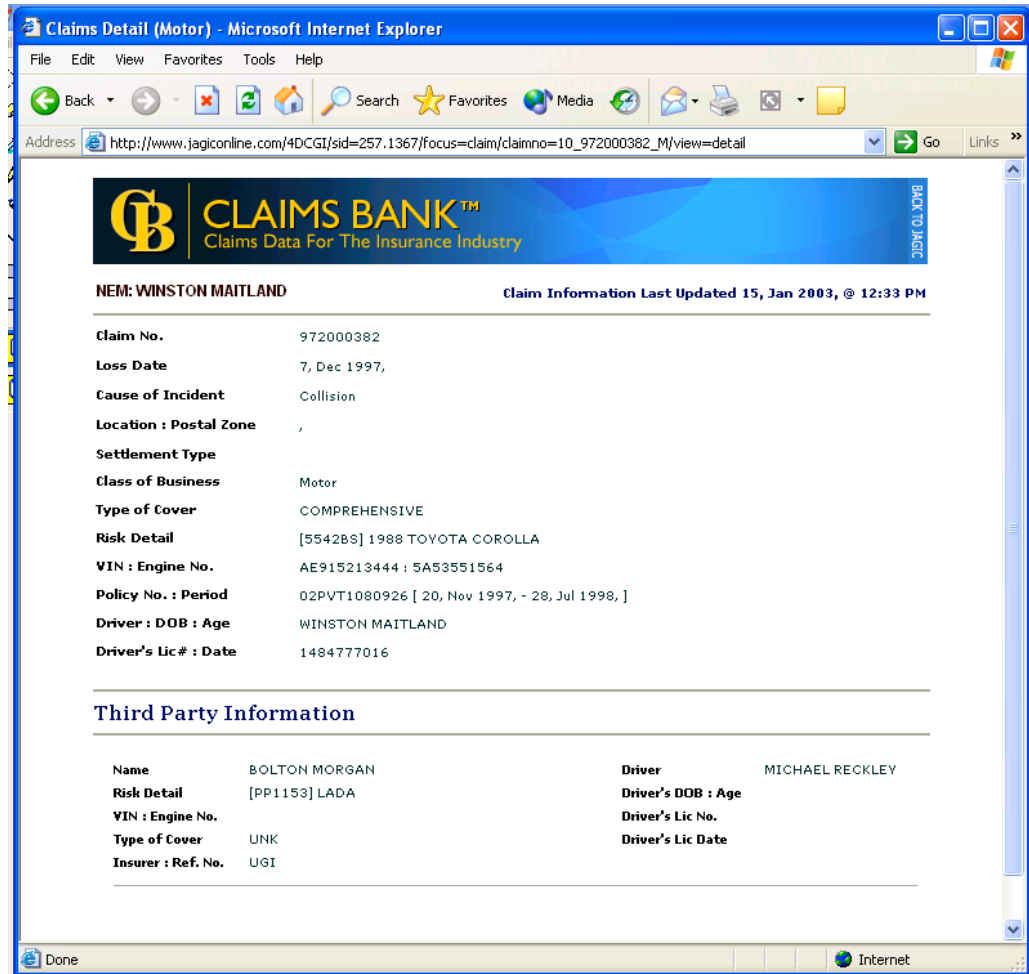
Begins with ... All match Select the option(s) to enhance your Search criteria.
 ...Contains ... Any match Quick Search - Begin With... All match
Detail Search - Contains... Any match

Loss Date	Class	Insured - Risk Description	Cause	Insurer	Claim No.
17/10/2002	FIRE	Bolt Limited - Galina St. Mary	Accidental Bodily Injury	GLOBE	006225/001/0001
06/03/2001	Motor	DELORIS KELLY - [5496BZ] 1990 TOYOTA MARK II	Collision	NEM	16000366
07/12/1997	Motor	WINSTON MAITLAND - [5542BS] 1988 TOYOTA COROLLA	Collision	NEM	972000382

1 to 3 of 3. (209941 in total)

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Clicking on the Claim No. displays the claim details in the next screen. (See next page)



The result of the query is the claim detail screen, this displays the details of the claim to include all third parties involved.

Note – At least one field must be filled to execute a query.

NB:

Change default password assign by JAGIC